



**DUPAGE COUNTY FORENSIC SCIENCE CENTER
OFFICE OF THE SHERIFF – DUPAGE COUNTY, ILLINOIS**

CUSTOMER FEEDBACK

FORM LAB-Q.10. File 8.6. Page 1 of 1
Revision Date – September 27, 2019

The DuPage County Sheriff's Office remains committed to providing quality forensic science services to the law enforcement community of DuPage County. Your honest feedback is an important part of our laboratory's success. Please mail, email or fax the completed survey to either of the following:

Sheriff James Mendrick
501. N. County Farm Road
Wheaton, IL 60187
Sheriff@DuPageSheriff.org
Fax: (630) 407-2013

Undersheriff Edmond Moore
501. N. County Farm Road
Wheaton, IL 60187
Ed.Moore@DuPageSheriff.org
Fax: (630) 407-2013

Director Claire Dragovich
501. N. County Farm Road
Wheaton, IL 60187
Claire.Dragovich@DuPageSheriff.org
Fax: (630) 407-2156

TITLE/NAME: _____ **PHONE:** _____ **DATE:** _____
AGENCY: _____ **EMAIL:** _____

PURPOSE: General comments Commendation Complaint Recommendation

COMMENTS:

GENERAL LABORATORY RATING – Please provide us with a quick overview of your agency's impression of our laboratory, its staff, and the quality of our service. Please use the following scale:

5 - Strongly Agree 4 – Agree 3 – No Opinion 2 - Disagree 1 - Strongly Disagree

- 5 4 3 2 1** Crime laboratory staff members are professional, courteous, and pleasant to speak with.
- 5 4 3 2 1** The evidence submission process is convenient and efficient.
- 5 4 3 2 1** Laboratory results are received in a timely manner.
- 5 4 3 2 1** Laboratory reports are understandable and professional in appearance.
- 5 4 3 2 1** I have complete confidence in the quality of the laboratory's work.